

Handy tips

# Vehicle Access Systems

**nec**  
Birmingham

[thenec.co.uk](https://thenec.co.uk)





## Vehicle Access Systems

For offloading vehicles at the NEC Halls using Voyage Control

This system is to be used for:



**Build**



**Open day delivery**  
(prior to show open time)



**Restocking**  
(post-show close time)

**Find out more at:**  
[voyagecontrol.com/necbirmingham](https://voyagecontrol.com/necbirmingham)

## Who uses Voyage Control?

- ✓ **Organiser official contractors**
- ✓ **Stand Contractors**  
Including all subcontractors and/or hired transport
- ✓ **Shell Exhibitors**
- ✓ **Space Only**

## Who doesn't have to use Voyage Control?

- ⊘ **Contractors and Exhibitors who do not wish to offload**  
Any exhibitors and contractors who do not require vehicle access to offload at the rear of the halls can park in the outer car parks during the build and breakdown at no charge.
- ⊘ **Couriers**  
Multi-drop courier delivery drivers should head to the lorry park for processing but do not need to book via Voyage Control.

## How does it work?

It is recommended that you use **Google Chrome** or **Microsoft Edge** as the preferred browsers.

- Pre-book your slot prior to arrival onsite via logging onto the NEC Voyage Control System
- Click to download a copy of our User Guide
- When you arrive on site, follow the digital directional signs to the relevant lorry park for your event.
- Drive in and show your pre-booked printed pass.



## Important information

- Overnight parking on operational lorry parks is not permitted unless by prior agreement with the NEC traffic office.
- There's a speed limit of 15mph within the inner area.
- High visibility clothing must be worn at all times in the offloading areas.



### Enquiries

Should you have any questions regarding these arrangements, please contact the traffic office:

**traffic@thenec.co.uk**  
or call **0121 767 2612**

## Build

- Cars and vehicles up to two tonnes will be allowed access one hour from the time of entry.
- Vehicles over two tonnes will be allowed two hours.
- Articulated vehicles will be allowed three hours.
- Exhibitors are advised that the delivery time will commence via ANPR on entry to the inner area (once through the gate check point). Please note if you book multiple slots for the same vehicle, you must exit the inner area and return to the lorry park for check-in and re-entry to inner area.
- Exhibitors should ensure that all hire transport drivers are advised of these procedures, prior to their arrival at The NEC.
- Exhibitors should ensure that their appointed stand contractor and sub-contractors are advised of these arrangements to reduce delays when arriving at the NEC lorry park.
- If you over-run your time slot, please speak to a traffic person or the organisers.

- Once you have unloaded, please take your vehicle back to the free outer area car park, to make space for other exhibitors.
- Please note: Failure to remove your vehicle in the allotted time to the outer car parks may incur a penalty charge.

## Build (Deposit System day)

- When a deposit system is in use, you still need to book all deliveries as outlined above using the online booking system.
- The difference on a deposit system day, is that failure to remove your vehicle from the inner area unloading areas within the allocated delivery time, will result in a £ 100 charge. The charge is only levied if you overstay.
- Exhibitors are advised that the delivery time will commence via ANPR on entry to the inner area via the relevant gate.



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## Open Day Deliveries (Restocking)

- During the show open days, vehicle access will be granted up to 30 minutes prior to show open.
- There may also be the option for vehicles to have access to the rear of the hall post show to restock stands.
- Both access options will need to be booked in via Voyage Control by selecting the available time slots.
- Arrangements are specific to each event if available and are normally detailed in the Exhibitor Manual.
- Your vehicle must be removed to the outer car park or offsite as soon as the delivery has been made.

## Breakdown

- Our Voyage Control System does not apply for the show breakdown procedure.
- Breakdown instructions will be issued by the show organiser, once the show is open.



### Cars:

- On the breakdown day, please park in the allocated exhibitor car parks.
- Following show close, any cars or cars with trailers will be granted access to the rear of halls via the relevant gate.
- Any cars arriving before the show breakdown time will be turned away.



### Commercial vehicles:

- Commercial vehicles arriving for breakdown should report to the designated free lorry park on the last day of the show - the lorry park will be open at 07.15hrs onwards.
- Vehicles will be queued in lines by hall number on a first come first served basis.
- Vehicles can then park free of charge in the queue through the day until breakdown commences.
- Vehicles will be released down to the halls on a first-come-first-serve basis, once all the cars have parked up and if space is available.

**We look forward to**  
**welcoming you**  
**to the NEC site soon.**

We are constantly looking for ways to ensure that your experience at our venue is the best that it can be and would appreciate any feedback you can give us. Please email [exhibitor.feedback@thenec.co.uk](mailto:exhibitor.feedback@thenec.co.uk)  
We look forward to welcoming you back soon.

**[thenec.co.uk](https://thenec.co.uk)**

